

DEFINITION OF COMMUNICATION METHODS

The Operator [OP] can choose one of the following methods to communicate with the Administrator of “Registro Pubblico delle Opposizioni” [ARPO] for the presentation or management of requests.

OP_EMAIL_RRR Method

In order to employ this method for the presentation or management of requests, the OP must communicate with the ARPO by:

- personal email
N.B. the OP must accept the responsibility to be the only person to access this electronic mailbox
- physical mail with return receipt requested (R.R.R.)

OP_CERTIFIED_EMAIL_ESIG Method

In order to employ this method, the OP must:

- communicate with the ARPO by certified email
N.B. the OP must accept and underwrite the responsibility to be the only person to access this certified electronic mailbox (not necessarily the certified email used for the communication of the lists)
- undersign electronic documents with a personal digital signature with legal validity

OP REGISTRATION PROCEDURE - OP_EMAIL_RRR METHOD

Step 1 – Registration request transmission

The first step in the procedure requires the OP to compile a web form in order to provide the ARPO with all of the personal details necessary to open a registration file.

Step 1.A – Web form compilation

[OP] compiles and sends the online registration form to the URL <https://operatori.registrodelleopposizioni.it/operatori/presentazione-istanza>. When connecting to this URL, a server authentication process is actuated using a digital certificate issued by Terena SSL CA, that is recognized under the certificate authority Comodo CA by the main browsers on the market (see Addendum A for the list of supported browsers) The web server certificate is purchased and employed by the Administrator. The integrity and privacy of the data exchanged during this procedure will be ensured through cryptographic algorithms (see Addendum A for the list of cryptographic algorithms) supported by the currently available versions of the above-mentioned browsers.

If the OP registers as *natural person*, the following details are requested in the form:

- Personal details;
- Email address of the applicant (this will be used for the communication with the ARPO in the course of the procedure)
- Tax code;
- VAT number (optional).

If the OP registers as *legal person, individual business or unincorporated association*, the following details are mandatory in the form:

- Personal details of the person authorized to sign the contract on behalf of the Legal Representative (optional field)
- Data of the company, business or association
- Email address of the applicant (this will be used for the communication with the ARPO in the course of the procedure)
- VAT number (if applicable)
- Tax code (if applicable).

The following details are required in all cases:

- Indication of the Person in charge for the administration of the application. The following details are required for every responsible person:
 - Name
 - Surname
 - Email address or certified email address for the subsequent handling of the application
 - Tick on the “Certified Email” box if certified email is used

- Telephone number.
- Indication of the Person in charge of the communication of the lists update requests. The following details are required for every responsible person:
 - Name
 - Surname
 - Email address or certified email address for the handling of the lists update requests
 - Tick on the “Certified Email” box if certified email is used
 - Telephone number.
- Contacts of the OP to be published
- Declaration of activation of the caller identification system or
 - Indication of the third party/ies that will manage the contacts with the subscribers (Business Name, Partita I.V.A., Registered Office address), with a declaration that the above-mentioned third party/ies have activated the caller identification system
- Indication of the directory or directories that the OP intends to use
- Choice of the desired package of subscribers’ telephone numbers (called QNA)

Step 1B – Preview of the web form information

Upon receipt of the data through the form, the ARPO prepares a preview web page where all of the data entered by the OP is shown, together with a “confirm data” text box. The web page also suggests the OP to print and file the current screenshot. The web page gives the OP two series of 6 characters that will form the first portion of the OP’s passwords.

Step 1C – Confirmation of the web form information

The OP confirms that the data on the preview web page prepared by the ARPO are correct clicking on the “confirm data” text box. The confirmation action is therefore filed by the ARPO. If the data is not confirmed by the OP, the application procedure is interrupted and it can only be restarted from Step 1 – Registration request transmission, with a new web form compilation.

Step 2 – Transmission of Confirmation link

A registration confirmation link for the application submission is sent to the email of the OP (the applicant’s email) by the ARPO. If the OP does not confirm the registration, the application procedure is interrupted and it can either be restarted from Step 1 – Registration request transmission, – with a new web form compilation – or it can be resumed from the current step.

Step 3 – Confirmation of email address

The OP enters the web page through the link received as per Step 2 – Transmission of Confirmation link, and:

- implicitly confirms possession of the login credentials for the recorded email and activates the email address for the subsequent steps of the procedure;
- selects the preferred method to send the documents: physical mail with return receipt requested or email.

If the OP does not follow this step, the application procedure is interrupted and it can either be restarted from Step 1 – Registration request transmission, – with a new web form compilation – or it can be resumed from the current Step 3 – Confirmation of email address.

Step 4 – Documentation transmission by physical mail with return receipt requested or by email

The OP sends the following documents by physical mail with return receipt requested to the following address

GESTORE DEL REGISTRO PUBBLICO DELLE OPPOSIZIONI – OPERATORI
UFFICIO ROMA NOMETANO
CASELLA POSTALE 7210
00162 ROMA RM

or by email to istanza@registrodelleopposizioni.it imperatively from the email address of the applicant:

NATURAL PERSON

- Copy of the ID

LEGAL PERSON/INDIVIDUAL BUSINESS/UNINCORPORATED ASSOCIATION

- Copy of the ID of the person authorised to sign the contract
- Copy of the Articles of Association (if applicable)
- Copy of the Certificate of Incorporation (if applicable)
- Company Certificate issued by the Chamber of Commerce or equivalent certificate (optional).

COMPANY REGISTERED ABROAD with secondary office in Italy registered with the CCIAA:

- Copy of the ID of the person authorised to sign the contract
- Copy of the Articles of Association and Certificate of Incorporation (stating the location of the office abroad in the original language)
- Copy of the ‘atto di deposito’ made by a notary or the Italian notary archive or the equivalent document establishing the secondary office
- Copy of the declaration of conformity from the foreign notary or competent public official where the legal head office is located
- Certificate of the foreign institution authorised to keep the Business Register or equivalent (optional)
- Certified translations of the above-mentioned documents.

COMPANY REGISTERED ABROAD without a secondary office in Italy

- Copy of the ID of the person authorised to sign the contract
- Document attesting to the authority of the above-mentioned person to sign
- Copy of the Articles of Association and Certificate of Incorporation (stating the location of the office abroad in the original language)
- Copy of the declaration of conformity from the foreign notary or competent public official where the legal head office is located
- Certificate of the foreign institution authorised to keep the Business Register or equivalent (optional)
- Certified translations of the above-mentioned documents.

If the OP does not follow this step, the application procedure is interrupted and it can either be restarted from Step 1 – Registration request transmission, – with a new web form compilation – or it can be resumed from the current Step 4 – Documentation transmission by physical mail with return receipt requested or by email.

Step 5 – Examination of documentation completeness

The ARPO examines the received documentation completeness. If the documentation is found incomplete, the ARPO sends an email notification to require an amendment.

Registration processes of operators who, after 60 days from the start of the procedure (completion of Step 1C – Confirmation of the web form information), have not confirmed the registration (Step 3 – Confirmation of email address) or have not sent all the required documentation to the ARPO shall be canceled without any further communication from the ARPO.

In this case, the process of application submission can be resumed again by filling out the web form as Step 1 – Registration request transmission.

Step 6 – Transmission of contract link

The ARPO sends to the OP’s email – the one recorded as per Step 1 – Registration request transmission, – a temporary web link which can be used only once (e.g. https://operatori.registrodelleopposizioni.it/download/Contratto/<random_sequence_of_character>), in order to allow the OP to download from the website the following documents:

- the general terms and conditions of the contract;
- forms stating the contract acceptance with the respective protocol number;
- the request for communication to the ARPO of the data (Recipient Code and possible certified email address), required to issue the electronic invoice (in the name of the OP, of an amount in accordance with the chosen tariff plan); the electronic invoice will be made available to the operator in accordance with the procedures established by the Italian legislation in force;
- a document that contains the blank boxes of the two password portions to be filled in. The document must be signed and put in a single envelope and subsequently inserted in the parcel containing the remaining documents. The same document also defines the password strength requirements (see Addendum A for the password strength requirements).

If the OP does not receive the link by email within 10 days from the documentation transmission as per Step 4 – Documentation transmission by physical mail with return receipt requested or by email, the procedure called *Malfunction Notification* can be actuated in order to verify the progression of the application submission.

The contract download through the link is recorded in the system logs together with the IP address the request came from.

Step 7 – Transmission of contract by physical mail with return receipt requested

The OP sends the following documents by physical mail with return receipt requested to the address

GESTORE DEL REGISTRO PUBBLICO DELLE OPPOSIZIONI – OPERATORI
UFFICIO ROMA NOMETANO
CASELLA POSTALE 7210
00162 ROMA RM

- document confirming the contract acceptance, stating:
 - the contract protocol number (in sequence)
 - all of the declarations as per Step 1 – Registration request transmission, that the Fondazione Ugo Bordononi considers necessary
 - the expression of total acceptance of all of the articles of the contract
 - handwritten signature in case of natural person or stamp and handwritten signature of the Legal Representative or person with power of attorney
- Certified signature:
 - of the natural person
 - or
 - of the Legal Representative
 - or
 - person with power of attorney, together with a copy of the letter of attorney issued by the notary that gives the delegate the right to act as the legal representative.
N.B. As an alternative to the certified signature it is possible to certify the signature at the bottom of the Terms and Conditions acceptance form.
- Communication of the chosen mode of payment in installments (full amount, two installments of the same amount).
NOTE: In accordance with the General Terms and Conditions (art.4.3), you can pay the bill in a lump sum or in two equal installments, to be paid in the following terms: the first installment on completion of the contract; the second installment no later than n. 6 (six) months since the corresponding purchase of the package of verifications.
- Proof of payment or equivalent document stating the transaction reference (CRO)
N.B. the invoice must state the reason for payment as indicated on the bank transfer
- Password transmission form, with the password portions properly compiled and the OP's handwritten signature, to be put in a single envelope that is subsequently inserted in the parcel containing the remaining documents.

Step 8 – Receipt of contract by physical mail with return receipt requested

The ARPO receives the documents sent by physical mail with return receipt requested. Until the documents are delivered as mentioned attachments, the initial application procedure is set on hold. After 60 days on hold (beginning from the date when the documents are available to the operator, Step 6 – Transmission of contract link) the application is nullified. Therefore any contractual obligation will arise with the ARPO where the application form, filled in, does not reach the ARPO, together with the relevant self declarations and documents proving payment of the first invoice within 60 days of the date when it was made available to the operator. If the above-mentioned term of 60 days elapses, the sum paid for the first invoice will be reimbursed by bank transfer without any interest within 90 days, and the operator will communicate this formally to the manager. In all cases, the above-mentioned term of 90 days will not begin until the operator formally communicates the bank details.

The interested OP must therefore start a new procedure from Step 1 – Registration request transmission. The person authorized by the ARPO to manage the operators’ passwords must be the only person to open the internal envelope containing the password entered by the OP.

Step 9 – Examination of contract data sent by physical mail with return receipt requested

The ARPO verifies:

- Documents completeness
- ID validity
- correspondence between the certified signature and the signature on the acceptance document
- congruity of the data entered by the OP at each step of the procedure
- proof of payment or document stating the transaction reference (CRO)
- correspondence between the password entered by the user and the stated requirements

and completes the user’s password in the operators database.

If any problem is detected during the examination, the ARPO sends an email or certified email to the OP requesting an amendment. This communication will interrupt the 15-day time limit established by the D.P.R.. According to the problem detected the procedure will be resumed from Step 6 – Transmission of contract link (in case of errors on the contract), from Step 4 – Documentation transmission by physical mail with return receipt requested or by email (in case of incomplete documentation) by integration or correction of the necessary documents only, or from Step 1 – Registration request transmission (in more serious cases). The 15-day time limit will be calculated anew from the moment when the necessary or corrected documents are delivered by physical mail with return receipt requested.

Step 10 – Authorization for lists transmission

The OP is authorized by the ARPO to send the lists and the OP’s contacts are published on the web page. A confirmation of the present step is sent to the OP by email.

Step 11 – Login credentials activation

The ARPO activates the login credentials created during the application submission procedure. The email address of the person in charge for the administration of the application that was recorded as per Step 1 – Registration request transmission, will constitute the username of the person authorized to top up the credit and to administer the application. The corresponding password is formed by the first portion of password received by the OP as per Step 1B – Preview of the web form information, and the first portion of password entered by the OP in the document as per Step 7 – Transmission of contract by physical mail with return receipt requested. The email address of the technician recorded as per Step 1 – Registration request transmission, will constitute the username of the person authorized to send the lists update requests. The corresponding password (not necessary if the OP intends to send the lists by certified email) is formed by the second portion of password received by the OP as per Step 1B – Preview of the web form information, and the second portion of password entered by the OP in the document as per Step 7 – Transmission of contract by physical mail with return receipt requested. Both login credentials will imperatively be supplied with a personal digital certificate issued by a recognised authority (see Appendix A for recognised certificates) stating name, surname and corresponding email address.

N.B. If the OP intends to send the lists by certified email (the corresponding box must be ticked for the technician in charge of the communication of the lists update requests) - together with a digital signature with legal validity – the login credentials will not be necessary for the lists transmission through the website in the first stage of service activation. These credentials are nonetheless created for future use.

OP REGISTRATION PROCEDURE - OP_CERTIFIED EMAIL_ESIG Method

In order to employ this method the OP must possess all of the necessary documents for the electronic application.

Step 1 – Registration request transmission

The first step in the procedure requires the OP to compile a web form in order to provide the ARPO with all of the personal details necessary to open a registration file.

Step 1A – Web form compilation

[OP] compiles and sends, at the URL <https://operatori.registrodelleopposizioni.it/operatori/presentazione-istanza>, the online registration form. When connecting to this URL, a server authentication process is actuated using a digital certificate issued by Terena SSL CA, that is recognized under the certificate authority Comodo CA by the main browsers on the market (see Addendum A for the list of supported browsers) The web server certificate is purchased and employed by the Administrator. The integrity and privacy of the data exchanged during this procedure will be ensured through cryptographic algorithms (see Addendum A for the list of cryptographic algorithms) supported by the currently available versions of the above-mentioned browsers.

If the OP registers as *natural person*, the following details are mandatory in the form:

- Personal details
- Certified email address of the applicant (this certified email address will be used for the communication with the ARPO in the course of this procedure)
- Tax code
- VAT number (Optional)

If the OP registers as *legal person, individual business or unincorporated association*, the following details are mandatory in the form:

- Personal details of the person authorized to sign the contract on behalf of the Legal Representative
- Data of the company, business or association
- Certified email address of the applicant (this certified email will be used for the communication with the ARPO in the course of this procedure)
- VAT number (if applicable)
- Tax code (if applicable)

The following details are required in all cases:

- Indication of the Person in charge for the administration of the application. The following details are required for every responsible person:
 - Name
 - Surname
 - Email address or certified email address for the subsequent handling of the application
 - Tick on the “Certified Email” box if certified email is used
 - Telephone number

- Indication of the Persons in charge of the communication of the lists update requests. The following details are required for every responsible person:
 - Name
 - Surname
 - Email address or certified email address for the handling of the lists update requests
 - Tick on the “Certified Email” box if certified email is used
 - Telephone number

- Contacts of the OP to be published
- Declaration of activation of the caller identification system or
 - Indication of the third parties that will manage the contacts with the subscribers (Business Name, Partita I.V.A., Registered Office address), with a declaration that the above-mentioned third parties have activated the caller identification system

- Indication of the directory or directories that the OP intends to use
- Choice of the desired package of subscribers’ telephone numbers (called QNA)

Step 1B – Preview of the web form information

Upon receipt of the data through the form, the ARPO prepares a preview web page where all of the data entered by the OP is shown, together with a “confirm data” text box. The web page also suggests the OP to print and file the current screenshot. The web page gives the OP two series of 6 characters that will form the first portion of the OP’s passwords.

Step 1C – Confirmation of the web form information

The OP confirms that the data on the preview web page prepared by the ARPO are correct clicking on the “confirm data” text box. If the data is not confirmed by the OP, the application procedure is interrupted and it can only be restarted from Step 1 – Registration request transmission, with a new web form compilation.

Step 2 – Transmission of Confirmation link

A registration confirmation link for the application submission is sent to the certified email of the OP (the applicant’s certified email) by the ARPO. If the OP does not confirm the registration, the application procedure is interrupted and it can either be restarted from Step 1 – Registration request transmission – with a new web form compilation – or it can be resumed from the current step.

Step 3 – Confirmation of certified email address

The OP enters the web page through the link that has received as per Step 2 – Transmission of Confirmation link, and:

- Impliedly confirms to be in possession of the login credentials for the recorded certified email and activates the certified email address for the subsequent steps of the procedure

If the OP does not follow this step, the application procedure is interrupted and it can either be restarted from Step 1 – Registration request transmission – with a new web form compilation – or it can be resumed from the current Step 3 – Confirmation of certified email address.

Step 4 – Documentation transmission by certified email

The OP sends the following documents by certified email to istanza.rpo@postecert.it, imperatively from the certified email of the applicant:

NATURAL PERSON

- Copy of the ID

LEGAL PERSON/INDIVIDUAL BUSINESS/UNINCORPORATED ASSOCIATION

- Copy of the ID of the person authorised to sign the contract
- Copy of the Articles of Association (if applicable)
- Copy of the Certificate of Incorporation (if applicable)
- Company Certificate issued by the Chamber of Commerce or equivalent certificate (optional).

COMPANY REGISTERED ABROAD with secondary office in Italy registered with the CCIAA:

- Copy of the ID of the person authorised to sign the contract
- Copy of the Articles of Association and Certificate of Incorporation (stating the location of the office abroad in the original language)
- Copy of the ‘atto di deposito’ made by a notary or the Italian notary archive or the equivalent document establishing the secondary office
- Copy of the declaration of conformity from the foreign notary or competent public official where the legal head office is located
- Certificate of the foreign institution authorised to keep the Business Register or equivalent (optional)
- Certified translations of the above-mentioned documents.

COMPANY REGISTERED ABROAD without a secondary office in Italy

- Copy of the ID of the person authorised to sign the contract
- Document attesting to the authority of the above-mentioned person to sign
- Copy of the Articles of Association and Certificate of Incorporation (stating the location of the office abroad in the original language)
- Copy of the declaration of conformity from the foreign notary or competent public official where the legal head office is located

- Certificate of the foreign institution authorised to keep the Business Register or equivalent (optional)
- Certified translations of the above-mentioned documents.

If the OP does not follow this step, the application procedure is interrupted and it can either be restarted from Step 1 – Registration request transmission – with a new web form compilation – or it can be resumed from the current

Step 4 – Documentation transmission by certified email.

Step 5 – Examination of documentation completeness

The ARPO receives and examines the provided documentation completeness.

If the documentation is found incomplete, the ARPO sends a certified email notification to require an amendment.

Registration processes of operators who, after 60 days from the start of the procedure (completion of Step 1C – Confirmation of the web form information), have not confirmed the registration (Step 3 – Confirmation of certified email address) or have not sent all the required documentation to the ARPO shall be canceled without any further communication from the ARPO.

In this case, the process of application submission can be resumed again by filling out the web form as Step 1 – Registration request transmission.

Step 6 – Transmission by certified email of contract to be signed

The ARPO sends to the OP a certified email containing the following documents:

- the general terms and conditions of the contract;
- forms stating the contract acceptance with the respective protocol number;
- the request for communication to the ARPO of the data (Recipient Code and possible certified email address), required to issue the electronic invoice (in the name of the OP, of an amount in accordance with the chosen tariff plan); the electronic invoice will be made available to the operator in accordance with the procedures established by the Italian legislation in force;
- a document that contains the blank boxes of the two password portions to be filled in. The same document also defines the password strength requirements (see Addendum A for the password strength requirements).

Step 7 – Transmission by certified email of signed contract

The OP will send to the ARPO the following documents by certified email :

- document confirming the contract acceptance signed with a digital signature with legal validity (by the natural person or by the Legal Representative), stating:
 - the contract protocol number (in sequence)
 - all of the declarations as per Step 1 – Registration request transmission, that the Ugo Bordoni Foundation considers necessary
 - the expression of total acceptance of all of the articles of the contract
- Communication of the chosen mode of payment in installments (full amount, two installments of

the same amount).

NOTE: In accordance with the General Terms and Conditions (art.4.3), you can pay the bill in a lump sum or in two equal installments, to be paid in the following terms: the first installment on completion of the contract; the second installment no later than n. 6 (six) months since the corresponding purchase of the package of verifications.

- Proof of payment or equivalent document stating the transaction reference (CRO)
N.B.: the invoice must state the reason for payment as indicated on the bank transfer
- Password transmission form, with the password portions properly compiled and a digital signature with legal validity (by the natural person or by the Legal Representative)
N.B.: The login credentials of the certified email used to receive the application must be given only to the personnel authorized to receive the password. Furthermore the ARPO must be able to access the signature certificate so to make possible the signature validation.

Step 8 – Receipt of signed contract by certified email

The ARPO receives the documents sent by certified email. Until the certified email is delivered with the mentioned attachments, the initial application procedure is set on hold. After 60 days on hold (beginning from the date when the documents are available to the operator, Step 6 – Transmission by certified email of contract to be signed) the application is nullified. Therefore any contractual obligation will arise with the ARPO where the application form, filled in, does not reach the ARPO, together with the relevant self declarations and documents proving payment of the first invoice within 60 days of the date when it was made available to the operator. If the above-mentioned term of 60 days elapses, the sum paid for the first invoice will be reimbursed by bank transfer without any interest within 90 days, and the operator will communicate this formally to the manager. In all cases, the above-mentioned term of 90 days will not begin until the operator formally communicates the bank details.

The interested OP must therefore start a new procedure from Step 1 – Registration request transmission. The person authorized by the ARPO to manage the operators’ passwords must be the only person to open the internal envelope containing the password entered by the OP.

Step 9 – Examination of signed contract data sent by certified email

The ARPO verifies:

- validity of the digital signature with legal validity
- correspondence between the data related to the digital signature with legal validity and the personal data of the natural person or Legal Representative
- consistency of the file that ARPO received by the OP as per Step 8 – Receipt of signed contract by certified email, with the document electronically sent by the ARPO to the OP as per Step 6 – Transmission by certified email of contract to be signed
- congruity of the data entered by the OP at each step of the procedure
- proof of payment or document stating the transaction reference (CRO)
- correspondence between the password entered by the user and the stated requirements

and completes the user’s password in the operators database.

If any problem is detected during the examination, the ARPO sends a certified email to the OP requesting an amendment. This communication will interrupt the 15 days time-limit established by the D.P.R.. According to the problem detected the procedure will be resumed from Step 6 – Transmission by certified email of contract to be signed (in case of errors on the contract), from Step 4 – Documentation transmission by certified email (in case of incomplete documentation) by integration or correction of the necessary documents only, or from Step 1 – Registration request transmission (in more serious cases). The 15-day time limit will be calculated anew from the moment when the necessary or corrected documents are delivered by certified email.

Step 10 – Authorization for lists transmission

The OP is authorized by the ARPO to send the lists and the OP’s contacts are published on the web page. A confirmation of the present step is sent to the OP by certified email.

Step 11 – Login credentials activation

The ARPO activates the login credentials created during the application submission procedure. The email address of the person in charge for the administration of the application that was recorded as per Step 1 – Registration request transmission, will constitute the username of the person authorized to top up the credit and to administer the application. The corresponding password is formed by the first portion of password received by the OP as per Step 1B – Preview of the web form information, and the first portion of password entered by the OP in the document as per Step 7 – Transmission by certified email of signed contract. The email address of the technician recorded as per Step 1 – Registration request transmission, will constitute the username of the person authorized to send the lists update requests. The corresponding password (not necessary if the OP intends to send the lists by certified email) is formed by the second portion of password received by the OP as per Step 1B – Preview of the web form information, and the second portion of password entered by the OP in the document as per Step 7 – Transmission by certified email of signed contract. Both login credentials will imperatively be supplied with a personal digital certificate issued by a recognised authority (see Appendix A for recognised certificates) stating name, surname and corresponding email address.

N.B. If the OP intends to send the lists by a certified email (the corresponding box must be ticked for the technician in charge of the communication of the lists update requests) - together with a digital signature with legal validity – the login credentials will not be necessary for the lists transmission through the website in the first stage of service activation. These credentials are nonetheless created for future use.

ADDENDUM A

Certifying bodies and recognised authentication certificates to access to the restricted area

Trust Italia S.p.A. Class 2 individual certificates:

- /C=IT/O=Trust Italia S.p.A./OU=VeriSign Trust Network/OU=Terms of use at <https://www.trustitalia.it/rpa> (c)10/CN=Trust Italia Class 2 Consumer Individual Subscriber CA - G2 (certificates issued until 06/04/2021)
- /C=IT/O=Trust Italia S.p.A./CN=Trust Italia S.p.A. Class 2 - Public Trust CA (certificates issued since 07/04 2021)

Infocert SpA:

- /C=IT/O=INFOCERT SPA/OU=Ente Certificatore/serialNumber=07945211006/CN=InfoCert Servizi di Certificazione 2

ArubaPEC S.p.A.

- /C=IT/O=ArubaPEC S.p.A./OU=Certification AuthorityC/CN=ArubaPEC S.p.A. NG CA 3
- /C=IT/O=ArubaPEC S.p.A./OU=Certification AuthorityB/CN=ArubaPEC S.p.A. NG CA 2

List of supported Browsers

The following browsers are supported by the web application:

- Edge 81.0.416.53 +
- Mozilla Firefox 75+,
- Google Chrome 80+,
- Safari.

It is recommended to install the latest security updates for the operating system in use to avoid malfunctions when logging in.

Password strength requirements

The password cannot be a dictionary word and must be at least 6 characters long and include

- at least 1 lowercase letter
- at least 1 uppercase letter
- at least 1 number
- it is possible to use the following special characters:
 - ! (exclamative mark)
 - \$ (dollar sign)
 - ? (question mark)
 - - (minus sign)
 - _ (underscore)
 - @ (at sign)
- please avoid the use of: “capital i”, “lowercase L”, “number one”, “number 0”, “capital O” as they could create ambiguity when entering the password

The original of this document, written in Italian, is the only official version. Any translations are provided solely for the convenience of the user / operator and have no legal significance